



Dear DFA Colleagues,

Thank you for your hard work and dedication to UCI. The campus community relies on us to be their problem solvers, planning partners, and service providers. In an effort to optimize our effectiveness, I am pleased to share the following organizational enhancements.

Effective August 1, Transportation and Distribution Services (TDS) will report to Associate Vice Chancellor of Environmental and Facility Services, Karl Wolonsky. This will improve coordination and resource sharing between TDS and Facilities Management, two departments that manage campus infrastructure improvement projects. Furthermore, Ron Fleming will be appointed Executive Director of Transportation and Distribution Services, and Allen Shiroma will be appointed Interim Assistant Vice Chancellor, Facilities Management.

In addition, Risk Services will report to Associate Vice Chancellor of Campus Operations, Rick Coulon. This move increases Risk Services' visibility as the primary unit responsible for reducing loss exposure and protecting resources. Currently, the Risk Manager position is vacant, and all risk-related questions and concerns should be directed to Rick Coulon ([rcoulon@uci.edu](mailto:rcoulon@uci.edu); 949.824.5108).

Many thanks to Rick Coulon, Karl Wolonsky, Ron Fleming, and Allen Shiroma for their continued support of DFA in taking on these new roles.

As always, feel free to share your comments and suggestions by sending an email to [WithUForU@uci.edu](mailto:WithUForU@uci.edu) or click [here](#) to submit questions regarding changes with the transition announcements above.

With appreciation,

Ronald S. Cortez, JD, MA  
Chief Financial Officer  
Vice Chancellor, Division of Finance and Administration

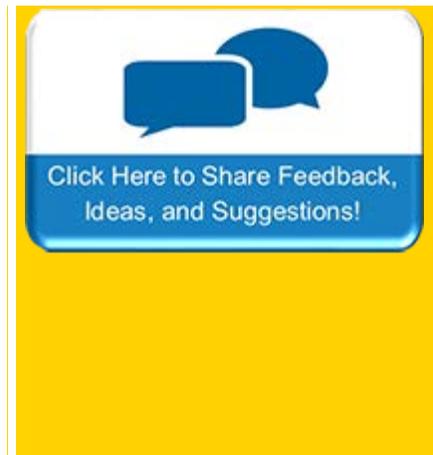
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## In This Issue

- [From the CFO and Vice Chancellor](#)
- [Mobile App Update](#)
- [2018 DFA Picnic Update](#)
- [Awards](#)
- [Customer Service Spotlight](#)
- [Anteater Learning Pavilion](#)
- [Zero Waste Training Event](#)
- [Employee Profiles](#)

## DFA and UCI Events Calendar

- **July 16 - September 20:** [New Student Orientation](#)
- **July 26 - August 16:** [LA Rams Training Schedule](#)
- **August 16:** [2018 Staff Picnic](#)
- **September 25:** [Grand Opening - Anteater Learning Pavilion](#)
- **October 3:** DFA Town Hall



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## Mobile App Update



Fall is just around the corner and we will begin our formal **With U - For U** mobile app campaign. To date, just under 400 people have downloaded the mobile app, and we have received valuable feedback during our pilot and soft launch phases.

The September campus launch will feature two additional enhancements:

- **Personas:** Faculty, staff, student, and guest personas will personalize the user experience.
- **Receipt Uploads:** During phase one, UCI employees will be able to snap pictures of their receipts and upload to a shared folder where arrangers will be able to retrieve receipt images and upload them to KFS for reimbursement.

Mobile app features will continuously evolve as we elevate the use of technology to improve services to the campus.

Please email Shaina Sims ([simss@uci.edu](mailto:simss@uci.edu)) to request marketing flyers to use during your outreach events.

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## 2018 Picnic Update



Thank you for attending our DFA Team Building Picnic hosted at the University Club. Please click the above image to view the event slideshow.

Thank you to those of you who brought their reusable water bottles and donated to the Backpack Give Back drive. Congratulations to our raffle winners: Alfredo Segura Rodriguez, Dave Puig, Erice Cheng, Lisa Grigaitis, and Melissa Lee.

Please click [here](#) and take a moment to answer a few questions about our team building event by Friday, July 27. Your thoughts and comments are greatly appreciated and will provide useful insights to improve future team building events.

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## Awards



#### **Transportation and Distribution Services: LA Rams Communications Award**

Transportation and Distribution Services was awarded the 2018 Parking Matters® Marketing & Communications Award from the International Parking Institute. The well-planned and coordinated communications strategy for 2016, included synchronized press releases, digital and web resources, a social media campaign, and branded signage. Additionally, a customized website for travel, parking, and safety related information was created, and Park by Plate, a web-based, permitless parking system was launched to streamline the parking registration process. The result was a successful training camp with minimal effect on daily campus life. Thank you to the following individuals for their coordinated communication efforts: Julianna Bayley, Ron Fleming, Erika Hennon, Matt Lorenzo, Clint Maruki, Jerry Paxton, and Jeff White.

#### **Environmental Health & Safety and Risk Services: CSHEMA Innovation Award**

Environmental Health & Safety and Risk Services (EH&S and RS) received the Campus Safety Health and Environmental Management Association (CSHEMA) Innovation Award for their submission "Driving Safety to the Heart of Campus."

Campus customer feedback highlighted a problem: the physical location of EH&S and RS is a deterrent in providing Laboratory Personal Protective Equipment. Early efforts to find a suitable space more centrally located on campus to provide routine services were unsuccessful due to additional costs and a general lack of space availability on campus.

As a solution, EH&S and RS created the PPE Mobile Van to fit researchers on campus for their Laboratory Personal Protective Equipment (PPE). Other departmental services such as Fire Extinguisher training, Compressed Gas training, and Emergency Shower and Eyewash training are following suite. By Driving Safety to the Heart of Campus, EH&S and RS better serves customers in the With U · For U spirit.

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## **CUSTOMER SERVICE SPOTLIGHT**

# Customer Service Spotlight



## Custodial Services Pilot Program

Our Custodial Services team provides cleaning services for approximately 5.6 million gross square feet in more than 170 buildings and strive to provide the campus community with a safe and clean place to work and learn. This team has been instrumental in contributing to the university's sustainability goals and in 2013, The American School & University Magazine awarded the team with the "Best New Program for Higher Education" for their green cleaning program.

Recently, the School of Physical Sciences requested additional services within their five buildings to help maintain their facilities for their growing population. A custodial pilot program began on May 21 that aimed to increase services levels for the School of Physical Sciences through additional staffing as well as the use of technology. The mobile app provides a quick reporting method for custodial concerns and the implementation of a trash compactor in common areas reduce the frequency to empty trashcans.

## Small Caps and Lab Renovation Pilot Program

New buildings and parking lots are under construction to accommodate our growth and the reconfiguration of current spaces is underway. A commitment to "grow UCI's research and teaching capacity by 250 additional faculty" was expressed in UCI's Strategic Plan, and a new lab renovation pilot program is in place with the goal of creating the best faculty onboarding experience. In May of 2018, a joint pilot program for advanced lab renovations began with Henry Samueli School of Engineering and Facilities Management.

Both pilot programs demonstrate our commitment to collaborating with our clients and delivering the best customer service available.

### 2018 Staff Picnic

Please mark your calendars for this year's Staff Appreciation Picnic with the theme, "A Harry Potter Picnic." The annual event is scheduled for Thursday, August 16, 2018 in Aldrich Park.



## Anteater Learning Pavilion



With less than three months remaining until the 2018 Fall Quarter, UCI's Design & Construction Services is on schedule to deliver the highly anticipated Anteater Learning Pavilion. This modern, high-tech classroom building will be approximately 96,000 GSF and house active learning environments, including two large lecture halls, classrooms, computer labs, tutorial spaces, administrative office and support space, and outdoor gathering spaces. Students will be able to use enhanced technologies like wireless projection, video conferencing, and shared displays to engage and participate more energetically with their academic material and collaborate with one another. The Anteater Learning Pavilion will optimize students' experiences for active learning like never before. The opening of this building will mark a tremendous milestone for UCI, as this building will serve to enhance the educational experience of current and future Anteaters to come!

Click [here](#) for more information about current projects and Design & Construction Services.

## FACILITIES MANAGEMENT ZERO WASTE TRAINING



Facilities Management Sustainability Team hosted a zero waste event training for 52 planners which was funded by a UCOP grant. UCI Event planners came together to participate and see first-hand how small changes to planning an event can make a big environmental difference. The FM Sustainability Team, UCI Hospitality & Dining, FRESH Basic Needs Hub, and the head of the Events Council shared new ideas and focused on sustainable purchasing options, event waste reduction techniques, zero-waste meal planning, and greener options for decorations.

This event walked the talk, demonstrating how a little planning before the event results in a 100% zero waste event. Compost bins were used instead of trash bins, all food choices were locally sourced & served on reusable serve ware, extra food was donated, and 100% of the waste from this event was composted.

This type of learning event allows UCI community to come together and share in its legacy as an eco-friendly campus.

UCI currently diverts 84% of all of the campus waste by reducing, reusing, recycling, composting and donating.

Joining an elite club of environmentally outstanding institutions, the University of California, Irvine has become only the fourth campus in the world to achieve a platinum rating through the Association for the Advancement of Sustainability in Higher Education's Sustainability Tracking, Assessment & Rating System.

To view UCI's full STARS report, visit <https://stars.aashe.org/institutions/university-of-california-irvine-ca/report/2018-03-28>.

### **EAP Webinars**

Available 24 hours a day, seven days a week, the Employee Assistance Program (EAP) is a free, confidential benefit that can help address personal or work-related issues faced by UCI faculty, staff, retirees

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and dependents.

Click [here](#) to register for an upcoming webinar.

## EMPLOYEE PROFILES



### **Johnny Ochoa, Accountant IV, UCI Accounting Office.**

I have worked for 11 years at UCI and in my current position for one year. I manage all aspects of the awards from the Department of Energy, Department of Justice, Department of Defense, Department of Transportation, NASA, and USDA.

**What are 3 words to describe your department?** Teamwork, Challenging, and Innovative

**What piece of advice would you give to a new employee?** Learn from your mistakes, be patient and don't rush to be perfect.

**After a long day at work, what do you look forward to the most?** I look forward to having a sense of accomplishment from all of the work I did. I also look forward to spending time with my Hero, my Princess, my Daughter. My daughter was born with a very rare metabolic disorder called Argininosuccinic Aciduria. This disorder caused her irreversible brain damage but that does not stop her from being one of the happiest babies you will ever know. My daughter is the light that shines my life.

**If Hollywood made a movie about your life, who would you like to see cast as you?** Edward James Olmos.

**People would be surprised if they knew:** I am an accountant during the week and an actor on the weekend.

**Motto or Personal Mantra:** "God grant me the serenity to accept the things that I cannot change, the courage to change the things I can, and the wisdom to know the difference."

### **Jennifer Chey, PALCard/Low Value Program Manager, Procurement Services.**

I have worked at UCI for 24 years and in my current position for three years.

**What aspect of your job do you enjoy the most?** Working with the whole campus and UCIMC staff from various walks of life. There are challenges sometimes but overall the experience has been and is an enriching and rewarding one. I love that I am able to assist people and make their work lives better by providing the best service I can. Many great friends and relationships have resulted over the years.



**Who is one colleague that deserves praise and recognition? Why?** Stephanie Park, the program wouldn't be as successful as it is without her dedication and hard work providing fast and courteous service as she does. She mans the day to day operation of keeping the cardholders happy as I am assigned to special projects, OP projects and managing different aspects of the program. The PALCard program couldn't be where we are without my staff Evie Tam, our student staff Erin, Christina, and Alexis.

**After a long day at work, what do you look forward to the most?** Though the days are long at work, it's a joy to work with my team so I relieve stress throughout the day with my interactions with my staff and colleagues. But I do look forward to not having to speak or type for a while. I am constantly in meetings, on the phone or answering emails. So some quiet time to just be still for a while or watch an episode of Kdrama for an hour is a great escape.

**Favorite travel spot?** Oahu, Hawaii

**People would be surprised if they knew:** I went skydiving, love to zip line, and go rock climbing.



**Trinidad Chavez, Groundskeeper, Facilities Management.**

He trabajado de jardinero para UCI durante los últimos 10 años. *I've been with UCI and in my current position for ten years as a groundskeeper.*

**¿Qué aspecto de tu trabajo disfrutas más? What aspect of your job do you enjoy the most?** Mantener la universidad limpia. Disfruto recortar, recoger basura y usar la sopladora para juntar hojas. *Maintaining a clean university. I enjoy trimming, picking up trash, and blowing leaves.*

**¿Cuál es un logro que te hace sentir orgulloso en el trabajo y por qué? What is one accomplishment at work that you are most proud of and why?** Estoy muy orgulloso de todo mi trabajo. *I take pride in all my work.*

**¿Cuál ha sido tu proyecto favorito en UCI / departamento? What has been your favorite project at UCI/department?** Disfruto todos los projectors. *I enjoy all projects.*

**¿Lugar de viaje favorito? Favorite travel spot?** San Jose, CA

**Si estuvieras atrapado en una isla, ¿qué tres cosas traerías? If you were stuck on an island, what three things would you bring?** Comida, agua y una botella de vino. *Food, water, and a bottle of wine.*

**UCI** Division of Finance and Administration |  With U • For U

Division of Finance and Administration  
Office of the Chief Financial Officer and Vice Chancellor  
454 Aldrich Hall  
Irvine, CA 92697-1025  
(949) 824-5109