



Dear colleagues:

We received almost 700 survey responses to help improve UCPATH at UCI—thank you to all who provided feedback. Following are common UCPATH improvement themes that emerged from the survey:

- Reduce response time from UCPATH
- Improve digital UCPATH user experience (e.g., reduce number of clicks)
- Streamline help resources (e.g., when to go to Employee Experience Center (EEC) for help vs. UCPATH Center)

Focus groups will be held in May to further understand improvement suggestions. Focus group interest was collected during the initial survey; however, please email UCPATH@uci.edu for those who would like to participate but did not previously indicate availability.

Additionally, a town hall is planned for June to share actions plans for UCPATH improvements and additional learning resources.

In the meantime, please consider attending a [one-hour demo session over Zoom](#) hosted by the UCPATH Center which takes place every Thursday at 2 p.m. and covers key areas of information in UCPATH.

Your input is greatly appreciated as we all work together to improve service and support for our faculty, staff, and students. Please email UCPATH@uci.edu with additional improvement suggestions.

As a reminder, support for UCPATH is available through the Employee Experience Center (EEC) by calling 949-824-0500, visiting eec.hr.uci.edu, or emailing eec@uci.edu.

Sincerely,

Ronald S. Cortez, JD, MA

Chief Financial Officer

Vice Chancellor, Division of Finance and Administration